

「FWD 富衛保險呈獻 MIRROR.WE.ARE LIVE CONCERT 2022」（「演唱會」）MIRO 特別

場門票購買登記活動（「本活動」）條款及條件（「本條款及條件」）

登記參加本活動及購票

1. 本活動之主辦方為 MakerVille Company Limited（「主辦方」）。
2. 演唱會 MIRO 特別場的演出日期為 2022 年 8 月 5 日及 2022 年 8 月 6 日（共兩場）。
3. 本活動之合資格人士（「合資格人士」）必須滿足以下條件：
 - a) 已成功註冊成為 MIRO 會員；
 - b) 在《MIRO 獨家專享「FWD 富衛保險呈獻 MIRROR.WE.ARE LIVE CONCERT 2022」門票網上抽籤認購活動》中沒有中籤；及
 - c) 於 2022 年 6 月 1 日中午 12 時至 2022 年 6 月 6 日晚上 11 時 59 分（「登記時段」）內於 mirrorweare.com 成功登記參加本活動。每個 MIRO 會籍（即每個人）只可登記本活動一次，不能重複登記。
4. 合資格人士可於 2022 年 6 月 10 日早上 10 時至晚上 11 時 59 分（「購票時段」）內透過指定 Cityline 網站（<https://mirofans.cityline.com>）（「指定網站」），憑 MIRO 會員號碼及 MIRO 登記電郵地址（「MIRO 認證資料」）購買不多於兩張演唱會 MIRO 特別場門票（「演唱會門票」），同時須提供所有出席者（「入場人士」）之附有相片的有效香港身份證或旅遊證件（如護照）英文全名作演唱會門票實名制之用。演唱會門票以先到先得形式發售，數量有限，售完即止。
5. 本活動實行演唱會門票實名制，合資格人士購買演唱會門票時須以實名登記。合資格人士於指定網站購買演唱會門票時必須自行核對及確定所提交的所有資料（包括入場人士附有相片的有效香港身份證或旅遊證件英文全名）正確無誤。所有資料一經提交，不允許任何更改（門票亦不能轉讓）。合資格人士提交的資料與入場人士之有效香港身份證或旅遊證件上的資料如有不符，該入場人士將會被拒絕進入演唱會場地，而主辦方、Cityline 及演唱會主辦機構概不就此承擔任何責任，亦不會作出任何退款安排。
6. 合資格人士憑其 MIRO 認證資料只能於購票時段內購買演唱會門票一次。
7. 合資格人士須妥善保管其 MIRO 認證資料，主辦方及 Cityline 恕不負責因 MIRO 認證資料遺失、被盜用或未經授權使用引起的任何損失。
8. 合資格人士登記參加本活動的時間以主辦方之電腦系統紀錄為準。若任何人因任何電腦設備、軟件、互聯網或任何網站故障、延遲、任何系統或技術問題或其他原因而未能成為合資格人士，主辦方概不負責。
9. 合資格人士於登記時段內於 mirrorweare.com 成功登記參加本活動並不代表或保證可以成功購買演唱會門票。
10. 合資格人士同意主辦方將其 MIRO 認證資料交予第三方作身份認證、購票及其他與本活動相關用途。
11. Cityline 會按主辦方提供之合資格人士名單核對訂購演唱會門票資料（如 MIRO 認證

資料)。若 Cityline 或主辦方因任何電腦設備、軟件、互聯網或任何網站故障、延遲、任何系統或技術問題或其他原因而未能核實合資格人士的資料或導致合資格人士未能成功購票，主辦方及 Cityline 概不負責任何損失。

12. 合資格人士於指定網站購票時除須支付演唱會門票票價外，另須按每張演唱會門票支付港幣 35 元手續費（該手續費由 Cityline 收取）。成功訂購之演唱會門票將以本地郵政速遞寄送，每次收取港幣 35 元派遞費。
13. 合資格人士必須確保購票時所填寫的資料（包括但不限於入場人士姓名及收件地址）正確無誤，如因錯誤或不完整之資料導致演唱會門票無法送達或入場人士被拒絕進入演唱會場地，主辦方、Cityline 及演唱會主辦機構概不負責任何損失。
14. 成功購票後，合資格人士將會收到 Cityline 發出的確認電郵。合資格人士亦可致電 Cityline 熱線（2314-4228）（星期一至日，上午 10 時至晚上 8 時）或電郵至 cs@cityline.com 查詢。
15. 演唱會門票座位由 Cityline 所分配。各票價之演唱會門票數量有限，並以先到先得形式分配座位，座位將根據合資格人士購買演唱會門票時的日期及時間先後次序分配。座位或會出現單數或非連位之安排，合資格人士須接受座位分配安排及不得提出質疑。
16. 除非本條款及條件另有說明，所有已出售的演唱會門票均不可取消、退還或更換。
17. 除非本條款及條件另有說明，交易已繳付的所有費用（包括但不限於手續費及派遞費）在任何情況下均不獲退還。
18. 如在 2022 年 7 月 19 日仍未收到已訂購之演唱會門票，請即時致電 Cityline 熱線（2314-4228）（星期一至日，上午 10 時至晚上 8 時）或電郵至 cs@cityline.com 查詢。
19. 如對演唱會門票之發售及/或本活動有任何爭議，主辦方及 Cityline 保留最終決定權。

實名票安排

20. 於購票時段內透過指定網站購買的演唱會門票會列印合資格人士於購買演唱會門票時所提供的入場人士之英文全名。
21. 入場人士於入場時需出示與門票上的姓名相同且附有其相片的有效香港身份證或旅遊證件（如護照）供核對，否則會被拒入場而所有門票費用（如門票票價、手續費及派遞費）（「門票費用」）亦不獲退還。
22. 演唱會門票上所列印的名字必須與入場人士附有相片的有效香港身份證或護照上的名字相符。入場人士如未能出示與門票上列印的相同姓名及附有與入場人士樣貌相符相片的有效香港身份證或旅遊證件（如護照）供核對，該入場人士將會被拒絕進入場館而所有門票費用亦不獲退還。
23. 六至十一歲人士如沒有有效旅遊證件，請使用附有照片的學生手冊或學生證作入場核對之用。本演唱會只限 6 歲或以上持有效身份證明文件入場。
24. 如入場人士之身份核實結果未能達到演唱會主辦機構或康樂及文化事務署

- （「康文署」）要求，入場人士將不獲准進場，而所有門票費用亦不獲退還。
25. 若入場人士於門票購買後因事未能出席演唱會，可於 7 月 20 日至 22 日(下午 6 時前)期間辦理退票手續，以票面值半價退票。2022 年 7 月 22 日下午 6 時後不設任何退票安排。詳情稍後會於 Cityline 網站公佈。
26. 為預留充足時間讓所有觀眾都能於演唱會開始前順利入場，主辦方建議持票人士於演唱會當日預早到達香港體育館（「場地」）核對身份。

其他事項

27. 合資格人士及入場人士須受演唱會相關條款及條件約束。
28. 合資格人士參與本活動時，即表示已閱讀、了解及同意受本條款及條件約束。如合資格人士違反本條款及條件的任何條款，主辦方及演唱會主辦機構保留權利在主辦方及/或演唱會主辦機構認為適當的情況下取消其參加本活動、購票及/或入場資格而不作出任何賠償或退款。
29. 如合資格人士提供任何錯誤或虛假資料，主辦方及/或演唱會主辦機構有權取消其參加本活動、購票及/或入場資格而不作出任何賠償或退款。
30. 合資格人士同意不會就演唱會門票或 MIRO 認證資料作出或進行任何轉讓、發售或炒賣。如主辦方或演唱會主辦機構發現或懷疑有任何轉讓、發售或炒賣演唱會門票或 MIRO 認證資料，或任何違法行為（包括但不限於盜用個人資料或偽造身份證明文件），主辦方及/或演唱會主辦機構將取消有關人士參加本活動、購票及/或入場資格，並永久註銷其 MIRO 會籍而不作出任何賠償或退款，亦不排除採取任何法律行動。所有門票費用亦不獲退還。
31. 每張演唱會門票只供一人進場(受年齡限制)，入場時必須持有有效演唱會門票（入場人士姓名必須與演唱會門票上的姓名一致），方可進入場館。
32. 演唱會 MIRO 特別場部分門票將以實名制經城市售票網供公眾公开发售。
33. 演唱會的演出日期將由演唱會主辦機構全權決定，演唱會主辦機構有權隨時更改或延遲演唱會之演出日期、取消演唱會、重新編配或刪減演唱會座位而無須事前通知。如有任何爭議，主辦方及演唱會主辦機構所作的決定為最終。
34. 演唱會主辦機構保留權利於任何時候自行決定因應傳播病（如 2019 冠狀病毒病的疫情）發展及相關防疫措施，或因任何「不可抗力」原因，而刪減或重新編配演唱會座位，或延遲或取消演唱會。合資格人士須接受該安排（包括但不限於取消演唱會門票）及不得提出質疑。
35. 如因未能於登記時段內完成登記、錯誤填寫資料，或登記資料由於任何因電腦設備、軟件、互聯網或任何網站故障、延遲、任何系統或技術問題或其他問題而未能於登記時段內提交以成為合資格人士，或合資格人士因任何原因未能於購票時段內成功訂購演唱會門票，主辦方概不承擔任何責任，亦不會作出任何賠償或退款。
36. 在法律許可的最大範圍下，主辦方不會就下列情況承擔任何責任：

- a) 因本活動而對任何人士造成或引起的任何直接或間接的損失或損害；及
 - b) 因參與本活動而對合資格人士造成或引起的任何直接或間接的損失或損害。
37. 在法律許可的最大範圍下，合資格人士同意彌償主辦方，並須承擔主辦方因下列情況而遭受或招致的任何直接或間接的責任或損失（包括但不限於所有申索、要求、法律行動、訴訟、賠償、和解、判決、費用及支出（包括合理的律師費用））：
- a) 在參與本活動的任何過程中，因合資格人士的任何作為而對其主辦方或其他人士造成或引起的任何直接或間接的損失或損害；及
 - b) 因接受、持有、使用或濫用 **MIRO** 認證資料及/或演唱會門票、或因參加任何與轉讓、發售或炒賣 **MIRO** 認證資料及/或演唱會門票有關的活動，而對主辦方或其他人士造成或引起的任何直接或間接的損失或損害。
38. 倘若由於任何「不可抗力」的原因（包括傳播病、流行病、大流行病、疫症爆發、火災、傷亡、意外、天災、自然災害、政府或任何監管或執法機構的法規更新、執法、法律、命令、宣告、規例、要求或規定、政治動盪、社會混亂、民間騷亂、暴動、反叛或因政府意圖阻礙、對抗或防禦動亂、罷工、勞資爭議、勞工短缺或技術工人短缺、產品或原材料短缺或缺乏供應、運輸或交通延誤或任何其他在主辦方合理控制範圍以外的理由（不論是否與前述理由相似），導致主辦方不能履行在本條款及條件下的責任，主辦方在該等妨礙的範圍內無須就此承擔任何責任。
39. 所有演唱會門票及 **MIRO** 認證資料在任何情況下均不可轉讓、發售或炒賣。
40. 演唱會門票及 **MIRO** 認證資料如有遺失、塗污、損毀或被盜竊，將不獲補發或更換。主辦方、演唱會主辦機構及 **Cityline** 亦不會承擔任何責任。
41. 如因演唱會主辦機構延遲或取消演唱會，或更改演唱會安排而需安排退款或作其他安排，演唱會主辦機構保留要求已購票的合資格人士或入場人士出示相關有效完整原有演唱會門票（連同票根）的權利，並有權拒絕為未能出示上述演唱會門票的人士作出相關安排。
42. 演唱會門票之發售由 **Cityline** 運作。主辦方對演唱會門票之發售及相關事宜概不承擔任何責任。
43. **Cityline** 及/或演唱會主辦機構有權就演唱會、演唱會門票購買、座位編配、演唱會入場及門票之更改、退款及取消等事宜施加其他條款及細則。如對演唱會或購票詳情有任何查詢，請直接與演唱會主辦機構及/或 **Cityline** 聯絡。
44. 合資格人士須受演唱會主辦機構及 **Cityline** 指定的使用條款、服務條款及條件及/或其他適用的條款及條件所約束。於任何情況下，合資格人士或入場人士不得就演唱會門票及/或其他有關演唱會的事宜向主辦方作出追討。
45. 主辦方就演唱會主辦機構或 **Cityline**（或其分別的員工、職員或代理）就有關演唱會或本活動所作的任何說明或行為概不負責。
46. 如演唱會延期、取消或其座位被重新編配或刪減，主辦方、演唱會主辦機構及

Cityline 不會因此就合資格人士的任何期望落差、不便、損失或損害而承擔任何責任。

47. 合資格人士及入場人士同意受本條款及條件（及不時更新之條款）所約束。主辦方可能會更新或修改本條款及條件，恕不另行通知。已更新或修改的條款及條件將於 www.mirrorweare.com 上發佈後即告生效。
48. 倘本條款及條件的任何條文因任何原因被認為屬非法、無效或不可執行，該等條文不影響本條款及條件中其他條文的合法性、有效性或可執行性。非法、無效或不可執行的條文應在必要的範圍內予以修訂以使其合法、有效或可執行，否則應從本條款及條件中刪除，而本條款及條件的所有其他條文應繼續具十足效力及作用。
49. 本條款及條件受香港特別行政區（「香港」）法律管轄。合資格人士同意受香港法院的專屬司法管轄權管轄。
50. 個人資料收集聲明：主辦方會按照其私隱聲明（載於 www.mirrorweare.com）收集、使用和保留合資格人士向主辦方提供的個人資料和其他資料（包括但不限於電郵地址）（「**該資料**」）。合資格人士同意主辦方可使用該資料作本活動及其他與演唱會或認購演唱會門票有關之用途（包括但不限於確認身份）。另外，合資格人士同意主辦方可將該資料披露至與本活動及其他與演唱會或認購演唱會門票有關的行政及服務代理（包括但不限於 Cityline）及付款系統以處理本活動及其他與演唱會或認購演唱會門票有關的一切必須流程。有關該資料的查詢及任何查閱、更改或刪除之要求，請以書面方式致函以下地址：電訊盈科集團私隱條例事務主任（香港郵政總局信箱 9872 號）或電郵至 privacy@pccw.com。如有其他查詢，請電郵至 cs@mirrorweare.com。
51. 主辦方有權隨時更改、修訂、暫停或終止本活動或本條款及條件而無須作事前通知，並保留對本條款及條件及/或其他一切相關事宜之最終解釋權及決定權，而其作出的決定對合資格人士具有約束力。
52. 如對本條款及條件、本活動及/或其他相關事宜有任何爭議，主辦方將有最終決定權。
53. 如中、英文條款有所差異，一概以英文版本為準。

Ticket Sale Registration Event ("Event") for the MIRO Special Shows of "FWD Insurance Presents: MIRROR.WE.ARE Live Concert 2022" ("Concert") - Terms and Conditions ("Terms and Conditions")

Participation in the Event and Ticket Purchase

1. The Event organiser is MakerVille Company Limited ("**Organiser**").
2. The MIRO Special Shows of the Concert will be held on 5 August 2022 and 6 August 2022 respectively (two performances in total) ("**MIRO Special Show(s)**").
3. Individuals must meet all of the following criteria in order to be eligible to purchase tickets pursuant to the Event ("**Eligible Person(s)**"):
 - a) He/she must be successfully registered as a MIRO member;
 - b) He/she must not be a ballot winner of "MIRO Exclusive Online Ballot for the Sale of 'FWD Insurance Presents: MIRROR.WE.ARE Live Concert 2022' Tickets"; and
 - c) He/she must successfully register for the Event at mirrorweare.com between 1 June 2022, 12:00 pm and 6 June 2022, 11:59 pm ("**Registration Period**"). Each MIRO membership (i.e., each person) can register for the Event once only. Repeat registration of the same MIRO membership will not be accepted.
4. Between 10:00am and 11:59pm on 10 June 2022 ("**Ticketing Period**"), Eligible Persons can visit the designated Cityline website (<https://mirofans.cityline.com>) ("**Designated Website**") to purchase no more than two MIRO Special Show tickets ("**Ticket(s)**") by providing (i) his/her MIRO membership number, (ii) his/her MIRO registered email address (collectively "**MIRO Verification Information**"), and (iii) the English full names of all Concert attendees ("**Attendee(s)**") as stated in their valid Hong Kong permanent identity card(s) or travel document(s) such as passport (collectively "**ID Document(s)**"). Tickets are subject to availability and are sold on a first come, first served basis.
5. Tickets allocated and sold pursuant to the Event are subject to the real-name ticketing system. When purchasing Tickets at the Designated Website, Eligible Persons must (i) provide and register the real names of all Attendees, and (ii) verify and ensure that all information provided (including the Attendees' English full names as stated in their ID Documents) is accurate and complete. Information cannot be amended (and applicable Tickets cannot be transferred under any circumstances) once provided or submitted for Ticket purchase purpose. In the event that the information provided by the Eligible Persons does not match the corresponding information as stated on the Attendees' ID Documents, the Attendees will be denied entry into the venue of the Concert ("**Venue**"). In such circumstances, the Organiser, the Concert organiser and Cityline shall not be held liable for any resulting loss or damage (and no refund will be arranged).
6. Eligible Persons can only use their MIRO Verification Information for a single transaction to purchase Tickets during the Ticketing Period.

7. Eligible Persons must safeguard their MIRO Verification Information. The Organiser and Cityline shall not be held liable for any loss or damage arising from the loss, theft or unauthorized use of MIRO Verification Information.
8. In the event of dispute over the Eligible Person's registration time for the Event, the system record of the Organiser shall prevail. The Organiser shall not be held liable or responsible for any individual's failure or inability to become an Eligible Person or register for the Event due to any computer system, software, internet, website, delay, system or technical issue or fault, or any other reason.
9. Successful registration to participate in the Event by the Eligible Persons on mirrorweare.com during the Registration Period does not indicate or guarantee successful purchase of the Tickets.
10. Eligible Persons agree that the Organiser is entitled to transfer their respective MIRO Verification Information to third party for identity/eligibility verification, Ticket purchase and other purposes related to the Event or the Concert.
11. Cityline will use the list of Eligible Persons (as provided by the Organiser) for the purpose of verifying information provided by Eligible Persons during the purchase of Tickets (such as MIRO Verification Information). The Organiser and Cityline shall not be held liable or responsible for any issue in connection with the identity/eligibility verification or ticket purchase process, or any Eligible Person's failure or inability to purchase Tickets, due to any computer system, software, internet, website, delay, system or technical issue or fault, or any other reason.
12. In addition to the Ticket price, Eligible Persons must pay an additional handling fee of HK\$35 per Ticket (charged by Cityline) for the purchase of any Ticket. Tickets acquired will be sent by a local delivery service provider at a delivery fee of HK\$35 per order.
13. Eligible Persons must ensure that all information provided (including but not limited to the Attendee names and delivery address) is correct. If the Tickets cannot be delivered or if any Attendee is denied entry into the Venue due to any incorrect or incomplete information provided by the Eligible Persons, the Organiser, Cityline and concert organiser shall not be held liable for any resulting loss or damage (and no refund will be arranged).
14. Eligible Persons will receive a confirmation email from Cityline upon successful Ticket purchase. Eligible Persons may also call the Cityline hotline (2314 4228) (Monday to Sunday, 10:00 am to 8:00 pm) or email to cs@cityline.com for enquiries.
15. Seats for the Tickets are allocated by Cityline. The number of Tickets allocated for each price category is limited, and seats will be allocated on a "first-come, first-served" basis in accordance with the transaction date and time. Single and/or non-adjacent seating may be allocated and Eligible Persons must accept such seating arrangement unconditionally without objection.
16. Unless otherwise stated in these Terms and Conditions, all Tickets sold are non-cancellable,

non-refundable and non-exchangeable.

17. Unless otherwise stated in these Terms and Conditions, all fees paid for the transaction (including but not limited to handling fee and delivery fee) are not refundable under any circumstances.
18. If Tickets are not received by 19 July 2022, please immediately call Cityline's hotline (2314 4228) (Monday to Sunday 10:00 am to 8:00 pm) or email to cs@cityline.com.
19. The Organiser and Cityline reserve the right of final decision in the event of any disputes over the Ticket sale and/or the Event.

Real-name ticketing system

20. The full English name of the Attendees provided by the Eligible Persons at the Designated Website at the time of Ticket purchase during the Ticketing Period will be printed on the corresponding Tickets.
21. For identity verification purpose, all Attendees (when entering the Venue) will be required to present (i) their Ticket and (ii) their valid HKID card or travel document (such as passport). The HKID card or travel document must state the Attendee's full name in English (matching the name on their Ticket) and must contain the Attendee's photograph. In the event of the Attendee's failure to present the necessary documentation, he/she will be denied entry into the Venue and all fees paid in connection the transaction (including but not limited to Ticket price, handling fee and delivery fee) ("**Ticket Fees**") will not be refunded.
22. The name printed on the Attendee's Ticket must match the name as stated on the Attendee's valid HKID card or travel document (such as passport). At the time of entry, if the Attendee is unable to present (for identity verification purpose) a valid HKID card or travel document (such as passport) containing (i) a photograph which matches the appearance of the Attendee and (ii) the Attendee's full name in English as printed on the Ticket, he/she will be denied entry into the Venue and the Ticket Fees will not be refunded.
23. Attendees aged 6 years old or above (but under 12 years old) who do not hold a travel document may present their student handbook with photo or student ID card with photo for identity verification before admission. For avoidance of doubt, admission to the Concert is limited to individuals aged 6 years old or above presenting the required ID Documents.
24. If the identity verification result of an Attendee fails to meet the requirements of the Concert organiser or the Leisure and Cultural Services Department ("LCSD"), the Attendee will not be allowed to enter the Venue and all Ticket Fees will not be refunded.
25. In the event the Attendee is unable to attend the Concert after the Ticket is purchased, a partial refund (at 50% of the Ticket face value) can be arranged between 20 July 2022 and 22 July 2022 (before 6:00pm). No refunds will be made after 6pm on 22 July 2022 under

any circumstances. Details will be announced in due course on the Cityline website.

26. To allow sufficient time for all audience members to enter the Venue before the Concert starts, the Organiser recommends Ticket holders to arrive early at the Hong Kong Coliseum (the Venue) on the day of the Concert to complete the identity verification process.

Other matters

27. All Eligible Persons and Attendees are bound by all applicable terms and conditions of the Concert.
28. By registering to participate in the Event, the participant has confirmed that he/she has read, understood and agreed to be bound by these Terms and Conditions. In the event of a participant's breach of any term of these Terms and Conditions, the Organiser and the Concert organiser reserves the right (under circumstances deemed appropriate at the sole discretion of the Organiser and/or the Concert organiser) to cancel any individual's eligibility to participate in the Event, to purchase Tickets and/or be admitted into the Concert (without providing any compensation or refund).
29. If any incorrect or false information is provided by a participant, the Organiser and/or the Concert organiser reserves the right to cancel any individual's eligibility to participate in the Event, to purchase Tickets and/or be admitted into the Concert (without providing any compensation or refund).
30. Eligible Persons and Attendees shall not engage in any activity related to the transfer, resale or speculation of Tickets or MIRO Verification Information. If the Organiser or Concert organiser discovers or suspects any such transfer, resale or speculation activity or any illegal act (including but not limited to identity theft and the forging of identification documents), the Organiser and Concert organiser reserves the right to cancel the individual's eligibility to participate in the Event, to purchase Tickets and/or be admitted into the Concert (without providing any compensation or refund). The Organiser and Concert organiser reserves the right to take further legal action and all Ticket Fees will not be refunded.
31. Subject to age restrictions, each Ticket admits one person only. A valid Ticket (subject to compliance with the real-name ticketing system) must be presented for admission into the Venue.
32. A portion of Tickets for the MIRO Special Shows (subject to compliance with the real-name ticketing system) is allocated for public sale via Urbtix.
33. The performance date of the Concert will be determined by the Concert organiser at its sole discretion. The Concert organiser reserves the right to change or delay the performance date of the concert, cancel the concert, reassign or reduce the concert seats at any time without prior notice. In case of any disputes, the decision of the Organiser and the Concert organiser shall be final.

34. The Concert organiser reserves the right to reduce or re-allocate the concert seats, postpone or cancel the concert at any time at its sole discretion in view of the development of infectious diseases (such as COVID-19) and related epidemic prevention measures or any "force majeure" reasons. Eligible Persons shall accept such arrangements (including but not limited to cancellation of Tickets) unconditionally without objection.
35. In the event of incomplete registration during the Registration Period, incorrectly provided information, or failure to submit any information due to any failure, delay, system or technical problem related to computer equipment, software, the internet or any websites or other issues during the Registration Period, or if the Eligible Person fails to purchase the Tickets during the Ticketing Period for any reason, the Organiser will not be held liable or be required to make any compensation or refund.
36. To the fullest extent permitted by law, the Organiser shall not assume any responsibilities for the following situations:
- a) any direct or indirect losses or damages caused to or incurred by any persons as a result of the Event; and/or
 - b) any direct or indirect losses or damages caused to or incurred by any Eligible Persons due to his/her participation in the Event.
37. To the fullest extent permitted by law, each Eligible Person agree to indemnify the Organiser for any direct or indirect damages or losses caused to or incurred by the Organiser (including, but not limited to, all claims, demands, legal actions, lawsuits, indemnifications, reconciliations, judgments, costs and expenses (including reasonable attorney's fees) in connection with the following circumstances:
- a) any direct or indirect losses or damages caused to the Organiser or other persons due to any acts of the Eligible Persons (or their designated Attendees) in connection with the Event; and
 - b) any direct or indirect losses or damages caused to the Organiser or other persons due to the Eligible Person's acceptance, possession, use or misuse of the MIRO Verification Information and/or Tickets, or due to the Eligible Person's (or their designated Attendees') participation in any activity related to the transfer, resale or speculation of MIRO Verification Information and/or Tickets.
38. In the event of any "force majeure" event(s) (including but not limited to infectious diseases, epidemics, pandemics, outbreaks, fires, casualties, accidents, catastrophes, natural disasters, regulatory updates by the government or regulatory or law enforcement agencies, law enforcement, laws, orders, proclamations, regulations, demands or rules, political unrest, social disorder, civil unrest, riots, rebellions or disturbances with the intent of the government to hinder, counter or defend against unrest, strikes, labor disputes, labor shortages or shortages of skilled workers, products or shortage or lack of supply of raw materials, delay in shipping or traffic, or any other reasons (whether or not similar to the

aforementioned reasons) beyond the reasonable control of the Organiser that prevent it from performing its responsibilities under these Terms and Conditions, the Organiser shall not be held liable for any resulting loss or damage.

39. All Tickets and MIRO Verification Information are not transferable, and shall not be sold or speculated under any circumstances.
40. Tickets and MIRO Verification Information will not be reissued or replaced if they are lost, defaced, damaged or stolen. The Organiser, the Concert organiser and Cityline shall not be held liable for any resulting loss or damage.
41. If the Concert organiser delays or cancels the concert or changes the Concert arrangements and needs to arrange a refund or make other arrangements, the Concert organiser reserves the right to require the Eligible Persons who have purchased the Tickets or the Attendees to present their valid and complete original Ticket(s) (including the Ticket stub). The Concert organiser reserves the right to refuse to make the necessary arrangements for those who fail to present the aforementioned original Tickets.
42. The sale of Tickets is operated by Cityline. The Organiser does not assume any responsibilities for the sale of Tickets or any related matters.
43. Cityline and/or the Concert organiser reserves the right to impose additional terms and conditions for the Concert, Ticket purchase, seating allocation, concert admission and Ticket changes, refunds and cancellations. For any enquiries about the concert or ticketing details, please contact the Concert organiser and/or Cityline directly.
44. Eligible Persons and Attendees are bound by all terms and conditions of service and/or other applicable terms and conditions specified by the Concert organiser and Cityline. Under no circumstances shall the Eligible Persons or the Attendees make any claims against the Organiser for the Tickets and/or any other concert-related matters.
45. The Organiser shall not be responsible for any statement or conduct made by the Concert organiser or Cityline (or their respective employees, staff or agents) in relation to the Concert or the Event.
46. Eligible Persons and Attendees agree to be bound by these Terms and Conditions (as may be updated from time to time). The terms herein may be updated or amended by the Organiser without prior notice. The updated or amended terms shall take effect upon posting on www.mirrorweare.com.
47. If the Concert is postponed, cancelled or the seats are reassigned or reduced, the Organiser, the Concert organiser and Cityline shall not be liable for any shortfall in expectations, inconvenience, or loss or damage caused to the Eligible Persons.
48. If any provision of these Terms and Conditions is held to be illegal, invalid or unenforceable for any reason, such provision shall not affect the legality, validity or enforceability of the other provisions of these Terms and Conditions. Provisions that are illegal, invalid or unenforceable shall be amended to the extent necessary to make them legal, valid or

enforceable (if such amendment is not possible, then these provisions shall be deleted from these Terms and Conditions) and all other provisions of these Terms and Conditions shall continue in full force and effect.

49. These Terms and Conditions are governed by the laws of the Hong Kong Special Administrative Region of the People's Republic of China ("**Hong Kong**"). Eligible Persons agree to submit to the exclusive jurisdiction of the courts of Hong Kong.
50. **Personal Information Collection Statement:** Personal data and other information provided by MIRO Members to the Organiser (including but not limited to email address) ("**Data**") shall be collected, used and retained by the Organiser in accordance with its Privacy Statement (available on www.mirrorweare.com). MIRO Members agree that the Organiser may use the Data for purposes related to this Event, the Concert and ticket purchase (including but not limited to identity verification). Further, MIRO Members agree that the Organiser may disclose the Data to the administrative and service agents (including but not limited to Cityline) and payment systems for all necessary procedures pertaining to this Event, the Concert and ticket purchase. For any enquiries, and any request for access to, correction or deletion of the Data, please contact the PCCW Group's Privacy Compliance Officer in writing (address: GPO Box 9872, Hong Kong or via email to: privacy@pccw.com). For customer enquiries, please contact cs@mirrorweare.com.
51. The Organiser reserves the right to change, amend, suspend or terminate the Event or these Terms and Conditions at any time without prior notice, and reserves the right of final interpretation and decision on these Terms and Conditions and/or all other related matters. The decisions made by the Organiser are binding on the Eligible Persons and the Attendees.
52. In the event of any disputes over these Terms and Conditions, the Event and/or other related matters, the decision of the Organiser shall be final.
53. Should there be any discrepancies between the Chinese and English versions of these Terms and Conditions, the English version shall prevail.